



2019

GRATITUDE REPORT



We are thrilled to share with you the impact your continued generosity is having on the patients and families we serve across the Carolinas!



Dilworth Center

UNLOCK YOUR RECOVERY



950
Calls for help

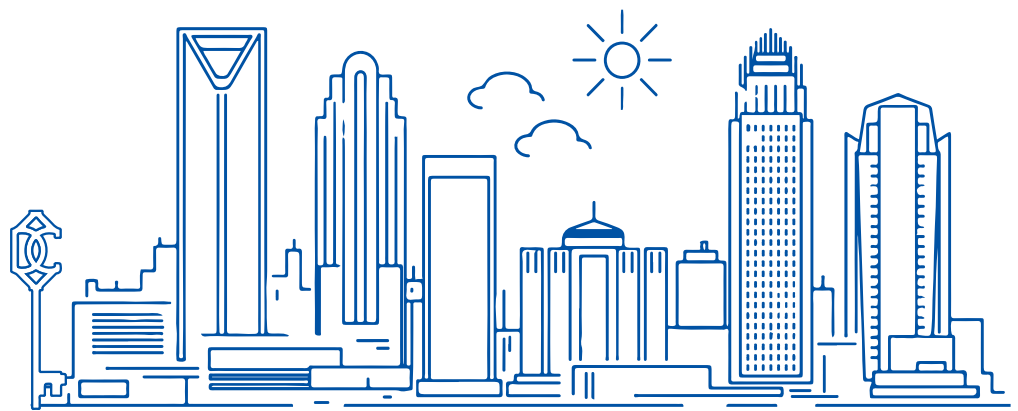
300
Assessments

200
Patient
Admissions

300
Family Members

COMMUNITY IMPACT

Over
1700
PEOPLE SERVED



NC & SC Counties Served

The majority of our patients come from Mecklenburg County and the surrounding North and South Carolina communities.

25% of our patients come to us from treatment centers from across the country.

65% Of Dilworth Center patients are Mecklenburg County residents



What We Do

Individual Therapy

Mental Health

Alumni Support

Family Therapy

Group Therapy

Addiction Education

Recovery Education

AA/NA Meetings

Relapse Prevention

FINANCIAL IMPACT



Total Giving in 2019

Thanks to the generous giving of our donors, Dilworth Center received more in 2019 than any year in our history.

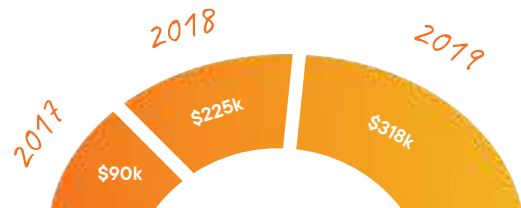
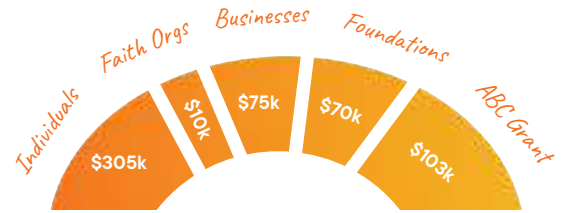
Total Received: \$563,383

2nd Annual Online DC Giving Day 2019

Over **\$8,000** was donated on May 18th, 2019!

2019 Christina Browning Scholarship Breakfast

This annual fundraiser experienced a **41%** increase in donations received, **raising over three hundred thousand dollars!**



121

NEW DONORS

Increase in individual giving

68%

\$370k

Patient Scholarships Awarded

\$563k

381

Total number of donors

Total Dollars Raised



FAMILY IMPACT

Thanks to the generosity of The Mecklenburg County ABC Board and our donors for allowing Dilworth Center to continue to be the key to family recovery.



Mid-Year ABC Grant Family Program Results

July - December 2019



78

Psycho-Educational Lectures



24

Topics of Lectures



3

Family Groups Per Week



71

Family Groups Offered



14

Average Attendance



145

Family Member Participants



960

Total Attendance over the 71 groups



95

Individual / Family Meetings Held



300

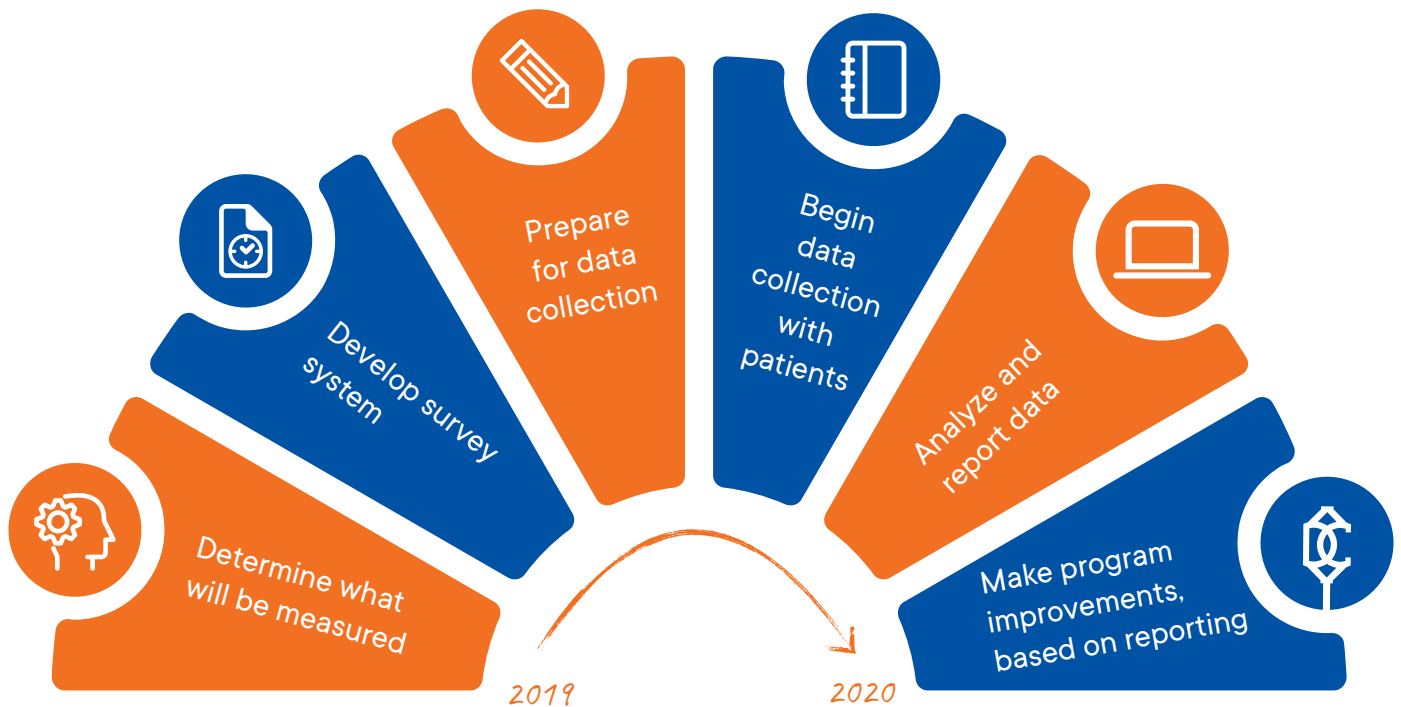
Phone Calls to Support Family Members

PATIENT IMPACT



Thanks to the generous, multi-year grant received from the Mecklenburg ABC Board in 2019, Dilworth Center was the first outpatient treatment program in the country to begin the implementation of the National Association of Addiction Treatment Provider's Outcomes Measurement Toolkit.

Outcome Measurement Project Timeline



Why Measuring Outcomes is Important



Patient Experience

Improving patient satisfaction during and after treatment is KEY.



Reducing Barriers

Early identification of treatment barriers is KEY to helping more people.



Program Opportunities

Making continual program improvements is the KEY to success.



2020 IMPACT

We have BIG plans for 2020!

Celebrate our 30th Year

Together with the City of Charlotte and surrounding communities, we will celebrate 30 years of serving patients and families struggling with alcohol and drug addiction.

Endowment Fund

In 2020, Dilworth Center will launch an endowment campaign to create an ongoing source of income to support the long-term operations of our treatment programs.

Dilworth Center Legacy Society

In 2020, we will launch our Legacy Society, allowing people to include Dilworth Center in their will or estate planning.

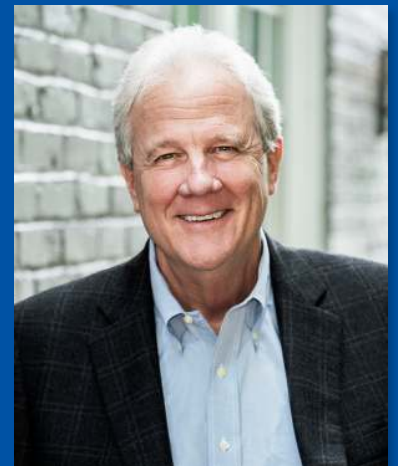
Virtual Treatment

In light of Covid-19, we were the first in the region to ensure patient safety by offering all services in tele-health format. We will continue offering this cutting edge treatment as long as necessary, throughout 2020.

A Message From Our CEO

2019 was a year of growth and impact for the work of Dilworth Center. Along with our enhanced family program, we implemented our outcomes measurement program, which will serve to provide continual opportunities for improvement. We continued to build upon our talented treatment team and launched a new logo and website. We also had our best year yet in raising money for the Christina Browning Scholarship fund. 100% of the funds raised went to direct patient care and helped eliminate finances as a potential barrier to treatment.

I invite you all to visit us at www.dilworthcenter.org to learn more about our work and history of serving Charlotte and surrounding North and South Carolina regions for 30 Years. We are excited to share our year with you!



Charles Odell
CEO & President