

2023 Stakeholder Survey Results

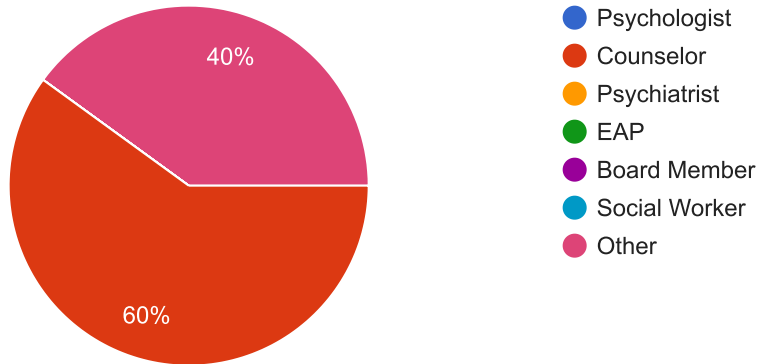
Continuing efforts in performance improvement, Dilworth Center surveys stakeholders. The following pages are the results of the surveys sent out near the end of 2023.



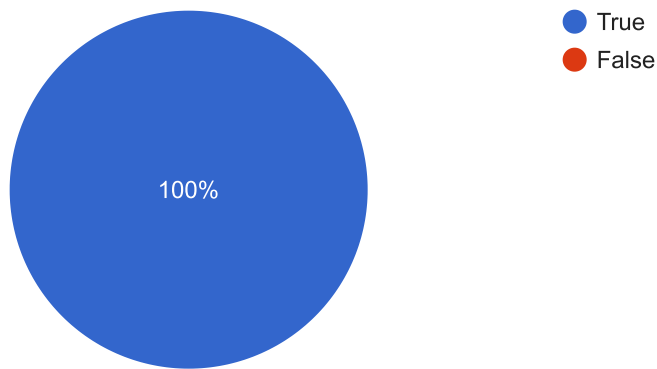
Dilworth Center

UNLOCK YOUR RECOVERY

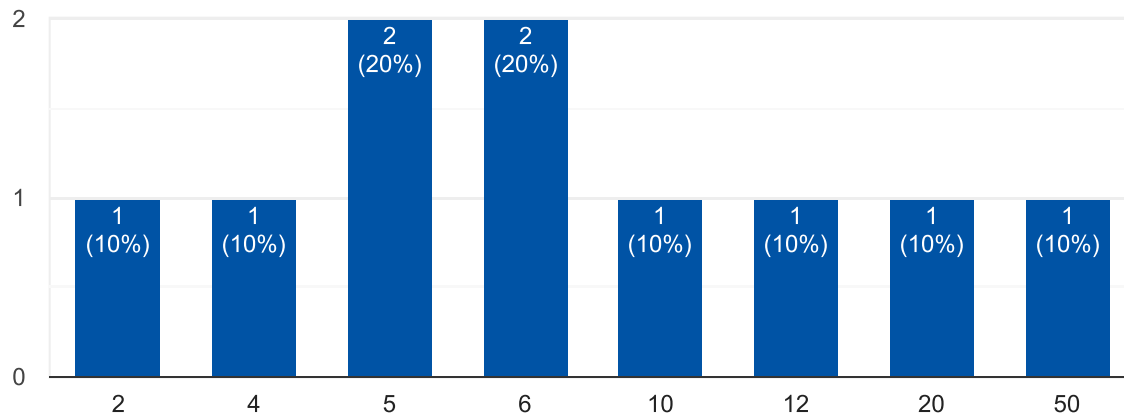
I am best described as being a:



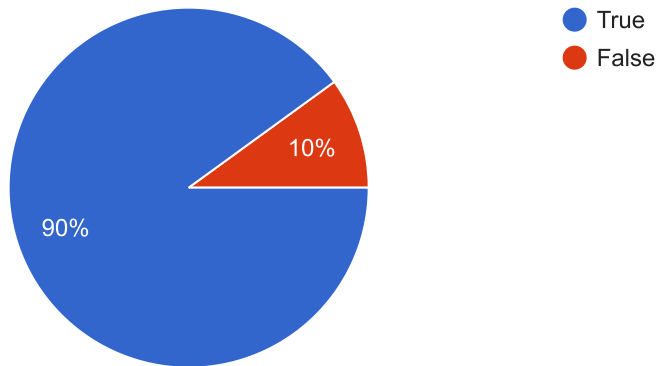
I refer people to the Dilworth Center.



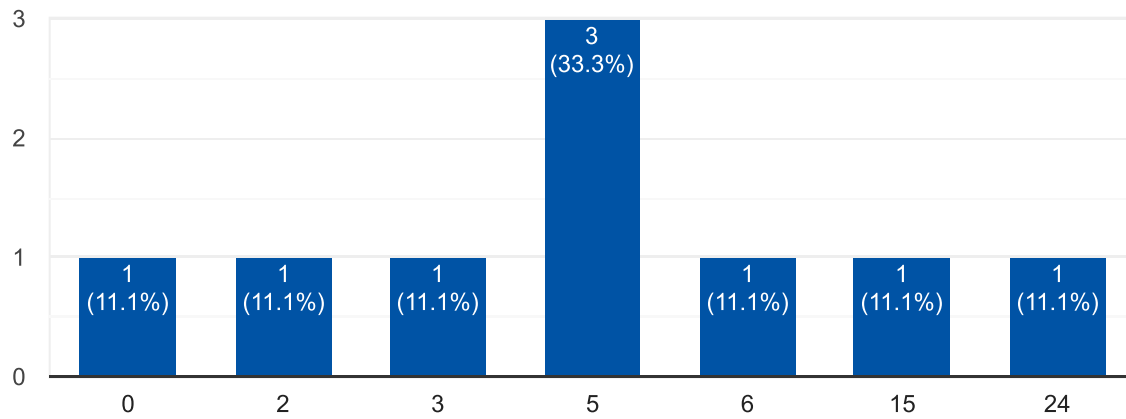
How many referrals have you made in the last year?



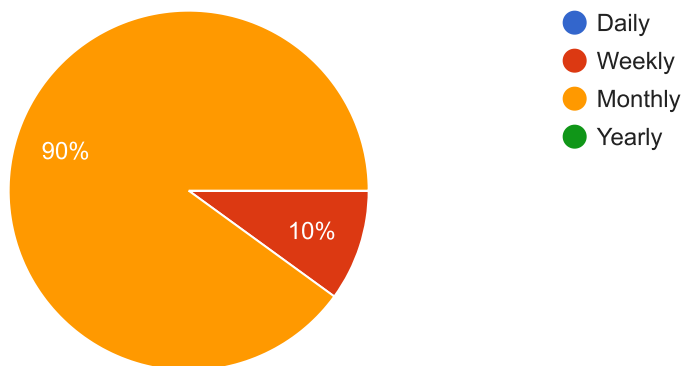
I receive referrals from the Dilworth Center.



How many referrals have you received in the last year?



I contact the Dilworth Center:



Are there any alternative services or programs you feel the Dilworth Center should offer?

DNK

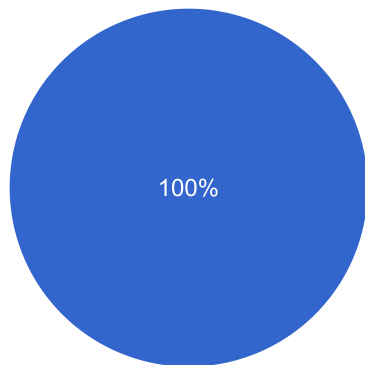
no

ACA meetings-happy to share more :)

Day IOP

Continued work with co-occurring disorders

My referral to the Dilworth Center was:



- Accepted and services started promptly.
- Declined, but Dilworth Staff were helpful in making alternative referral(s)
- Did not refer a patient to Dilworth.
- Not processed to my satisfaction

Please explain and/or provide contact information so that we may further discuss issues or concerns related to this referral.

DNK

Lauren Craft 336-553-6623

n/a



Please provide any additional comments or observations you would like to share with the Dilworth Center.

DNK

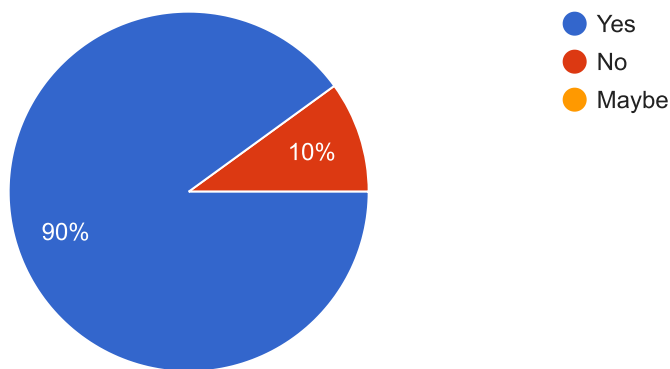
The staff at Dilworth Center is fabulous! They are empathetic, caring, and responsive to the needs of clients.

Love the Dilworth team. Tammy, Margaret, Tina, CallieAnn, and Amy have been particularly exceptional to work with.

None, just would love to collaborate more or provide support to your team!

I always have Dilworth #1 when anyone is looking for services in your area. I put #10 as my number of referrals in 2023 which includes some that may or may not have called. I give out Dilworth number often via text, emails and calls from other therapists and treatment center looking for services in Charlotte. I always tell them if Dilworth can't help they can guide you to another solid, ethical and appropriate referral as needed.

Have you participated in any of the free professional training at the Dilworth Center in the past year?



Would you like to be part of the Dilworth Center's mailing list, which includes upcoming events and training information?

